

VAVIE ALKALINE WATER DISPENSER USER MANUAL

Model Name: Water Element

Model Number: WE-BC-01

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Product Description

1. The feed water of this unit should be 3 or 5 gallon bottled water (Mineral water type).
*Users may contact us for recommended brand of water to be used for best results.
2. The output is either normal hot water or cold water or alkaline water (depending upon the selection of push button).
3. This unit was manufactured by applying international advanced technology, with features of beautiful shape, attractive appearance and ease to use. It is suitable to use at home, hotel, office space and school place and to meet the different needs of the people.
4. This Ionizer has large electroplates which increases the usage life of the ionizer. System also has self-cleaning function.
5. This unit has adapted modular structure with stable quality, easy maintenance, energy saving, safe and convenient to use.
6. Additional features include high effluent flow rate, no leakage, and long lifespan.
7. The hot pot and heat pipe of this device are manufactured by using stainless steel material to make sure it is of high product quality with high efficiency and meet the related National Hygiene Standards.
8. This unit has an automatic heating and cooling device to adjust the water temperature automatically which provides high performance with a double protection mechanism.
9. There is a separate discharge outlet at the back which should be connected by a pipe to remove the discharge water (produced while dispensing alkaline water).

External Structure Diagram



Note: The water dispenser does not include any gallon water. Contact us for recommended brand of water to be used for best results.

Different pH Levels Explanation

CHOICE OF WATER	pH LEVELS	USES
Alkaline Water	Produces water of pH 8.5	Beneficial for health by acting as a powerful antioxidant, an effective alkalizing agent and a powerful detoxifier.
Hot Water	Dispenses hot water from 3 or 5 gallon bottled water	Useful for making food and beverages.
Cold Water	Dispenses cold water from 3 or 5 gallon bottled water	For cold water usage.

*Please note that the pH value of the alkaline water will have a tolerance of +/- 0.5 depending on feed bottled water.

Water Dispensing Procedure

A. HOT WATER:

1. Ensure that the power cord is connected and turned ON.
2. Turn ON the HEATER button switch located on the backside. The POWER indicator and HOT WATER indicator will be ON in the display.
3. Press the hot water dispense button to drink hot water.
Note: If hot water is always preferred for drinking, have the HEATER button switch ON always to get instant hot water. Once sufficient water is heated, the KEEP WARM indicator will turn ON and HOT WATER indicator turns OFF.

B. COLD WATER:

1. Ensure that the power cord is connected and turned ON.
2. Turn ON the COOLER button switch located on the backside.
3. Ensure that the “Alkaline Water” push button is OFF.
4. Push lever to dispense cold water.
Note: If cold water is always preferred for drinking, have the COOLER button switch ON always to get instant cold water. Make sure that water is present for the cooler to cool and it needs 15-20 minutes for cool water to be dispensed.

C. ALKALINE WATER:

1. Ensure that the power cord is connected and turned ON.
2. Press the “Alkaline Water” push button
3. Push lever to dispense alkaline water
Note: There will be discharge when dispensing alkaline water. Make sure the discharge pipeline is connected to outlet else the floor will become wet and slippery.

Self-Cleaning

In addition to these different water selections, there is Self-Cleaning feature available. This cleaning functionality is to avoid cases where the pH levels are not up to par or when

changing water levels. The unit will automatically self-initiate cleaning when the alkaline water has been used every 50 times.

Benefits of Drinking Alkaline Water

WHAT IS ALKALINE WATER?

Alkaline water is the delicious and healthy water created from progressive water technology. This dispenser, through the process of ionization, can instantaneously produce alkaline water. Drinking alkaline water provides various health benefits thereby “Simplifying Healthy Living”.

POWERFUL ANTIOXIDANT

The centrepiece of ionized alkaline water is its antioxidant properties. These hydroxyl ions seek out and neutralize free radicals, making them wonderful free radical scavengers and enabling a body rich in oxygen and energy.

BALANCE BODY pH AS AN EFFECTIVE ALKALIZING AGENT

Keeping the body alkaline is people’s first line of defence in fighting any disease and alkaline ionized water creates a major impact in balancing the body’s pH. A body that is too acidic provides ideal environment for diseases to manifest and thrive in.

SUPERIOR HYDRATOR AND A POWERFUL DETOXIFIER

One of primary causes of disease is chronic cellular dehydration, which leaves the body’s cells in a perpetual state of weakness and defence. Drinking alkaline water is six times more hydrating than “conventional” drinking water. Effective hydration helps skin look healthier and smoother.

Dispenser Cleaning Instructions

NOTE: For your safety, please confirm that the machine is disconnected with power before performing the below listed progresses.

1. All the new products have been checked before delivery; you can directly plug and play.
2. Please use the listed commercial disinfectants to perform the cleaning procedure; Follow the guideline cleaning procedure as shown in the user manual to disinfect and wash the unit; after washing, drain the washed water out; the cleaning frequency is normally 6 months per time.
3. Please request for our service to clean smart water seat and heating tank. It will be beneficial to prolong the unit lifetime for providing good performance. The user also can apply 5% citric acid solution to clean the unit. Add the prepared solution into the smart water seat and after water flows out from the hot water outlet, switch on the power and heat the water solution; then after 30 minutes later, turn off the power and drain the residual water out; then use clean water to flush the machine 2 to 3 times.

Please DO NOT disassemble the machine. Draining methods: open the faucet first and take out the rubber plug from the hot tank located at the backside, then water will be drained. (Note: the drainage temperature may be very high, so please be careful to avoid scald.)

4. Non-abrasive neutral household detergent can be applied to clean the body surface, but make sure that the detergent containing water does not flow into the internal body.

Troubleshooting

Problem	Likely Cause	Actions
No outflow from the faucets	<ol style="list-style-type: none"> 1. Empty water bottle 2. The smart water seat has been sealed by cap sealing paper 	<ol style="list-style-type: none"> 1. Change a new bottle of water 2. Remove the sealing paper and plug on the water bottle
Hot water is not hot enough	<ol style="list-style-type: none"> 1. The usage of hot water is too high in short term 2. Power cable is unplugged 	<ol style="list-style-type: none"> 1. Wait for a while until the water is hot 2. Check whether the heating switch and power supply are on.
Cold water is not cool enough	<ol style="list-style-type: none"> 1. The usage of cool water is too high in short term 2. Power cable is unplugged 	<ol style="list-style-type: none"> 1. Wait for a while until the water is cool 2. Check whether the cooler switch and power supply are on.
Alkaline water not coming through the faucet	<ol style="list-style-type: none"> 1. Empty water bottle 2. Push button not selected 	<ol style="list-style-type: none"> 1. Change a new bottle of water 2. Make sure that the push button for alkaline water is selected for dispensing.
Loud noise	The machine is not placed steady	Make sure the unit is on a level floor or counter strong enough to support it when fully loaded.
Fuselage electric leakage	The ground wire didn't connect to the ground properly.	Use the standard triplex receptacle outlet with leakage protector, and promptly eliminate leakage fault.
Electrical heating pipe has noise	Scaling maybe formed after long term use	Use 5% citric acid to rinse and clean the electrical heating pipe. The cleaning method is same as the machine cleaning method, but the cleaning solution should be remained and rinse the pipe for 30 minutes.

Blue LED Blinks 4 times for every 1 second	Water is too pure to ionize	Need to change the input water type to Mineral water.
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Technical Specification

Model Name	Water Element
Model Number	WE-BC-01
Rated Voltage	230V
Rated Frequency	50Hz
Heater Power	500W
Hot Water Temperature	85°C - 95°C
Cooler Power	75W
Cold Water Temperature	7°C - 15°C
Protected Against Electric Shock	Class I Type

Usage Guideline

1. Remove the tamper-evident seal from plastic bottle cap. Load water bottle by lifting and inserting it onto the probe, ensuring bottle is fully aligned with the dispenser and centered over the probe.
2. Place a cup under the dispenser faucet. Push the left faucet handle until water flows continuously; next, depress the hot water button to make sure there is a continuous flow of water.
3. Now insert the power cord to the socket and turn ON dispenser. Turn on the hot tank heater switch and the heating indicator will light up; after the water is heated, the heating indicator will be off, and the heating process will be stopped automatically.
4. Turn on the cooler switch and push lever to dispense cold water.
5. Before placing the base plate to its position, please try to drain the remaining water on the base. If disinfection is required, close the cabinet door and turn ON the sterilization switch. The disinfection indicator will light up and the sterilization starts to work. At this time, the cabinet door should still be closed for 1-3hrs before further usage.
6. When the water in the dispenser runs out, turn OFF the HEATER and COOLER switch and replace the empty bottle.

Precautions

1. This product is for indoor use. DO NOT expose the dispenser to sunlight.
2. DO NOT modify the power plug or extend the power cable, thereby preventing fires caused by overheated wires.
3. If the power cable is damaged, the cable spare will be provided by the manufacturer or replaced by specified technical service contractor.
4. DO NOT place the dispenser near the liquid splashing place. It should be placed at a dry and cool environment. DO NOT use it under direct sunlight or in outdoor premises. Keep it away from any flammable substances.
5. DO NOT let children operate this machine especially the hot water faucet to avoid scald.

6. If the dispenser is shutting down for long term, please switch off the power supply, unplug the power cord and take off the water tank; open the drainage valve and let the residual water drain out. Please remember to close the drainage valve after finishing the drain process.
7. DO NOT try to start / shutdown the unit by plug-in / pull out the power directly.
8. If this machine is initial use or after a long term disabled, please clean the water storage tank and dispensing pipe before starting to use.
9. When doing the cleaning process or stopping the machine for a long term, please pull out the power. DO NOT clean the dispenser by immersing it into water; DO NOT use water to leach the dispenser body or use gasoline organic solvent to scrub the machine body. Please use lightly wet cloth to dry the body surface.
10. DO NOT pull the power cord hard. This unit must be applied three-pin socket with leakage protector.
11. When not in use, please turn off the power for energy saving and accident prevention.
12. DO NOT make unauthorized alterations to the internal circuit for fires.
13. DO NOT apply voltage greater than 230V AC.
14. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
15. Children should be supervised to ensure that they DO NOT play with the appliance.
16. The dispenser must not be immersed in water.

Maintenance

When cleaning this dispenser, turn off the power first and unplug the power cord. Then use lightly wetted detergent cloth to wipe the outside unit body. Re-wipe the body out of detergent with clean lightly wet cloth and then dry its surface. DO NOT clean the unit by splashing water. Never use harsh chemicals or abrasive cleaner. For long-term product use, please clean the hot water tank by applying 5% citric acid (Food class) every 6 months.

Approved Safety Standards

- 1) IEC 60335-2-15:2002
- 2) SAFETY Mark (Singapore)
- 3) PICC (China)
- 4) CCC (China)

Online Warranty Registration

1. Register online on the VaVie official website: www.vavie.com.sg
2. Please enter the necessary information on the “Warranty Registration” page.
3. Contact us
 - If you have any enquires, suggestions, or feedbacks regarding our products and services, please do contact us by email, call our Service Hotline, or visit our website:
 - Email: vavie@tritech.com.sg
 - Official website: www.vavie.com.sg

Terms and Conditions

1. One year free maintenance is provided (two times a year) which includes:
 - a. Checking for electrical parts
 - b. Checking for water leakage
2. Please call and make arrangement to service your VaVie Water dispenser at your location*.

* Service locations must be within Singapore only.



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